

GLOBAL rescue

Membership Services Information for Ashlin Hadden Insurance

24-Hour Medical & Security Advisory Support: Our global Operations Centers are staffed 24 hours a day / 7 days a week / 365 days a year by highly experienced paramedics and special operations veterans serving as first-line operators. Regardless of the severity of the emergency, our members are welcome to call us at any time to speak with a medical or security professional. This access, along with our ability to provide immediate over-the-phone instruction, is the reason why GR is able to perform field rescue.

Field Rescue: Unlike other providers, which require members get themselves to a hospital or landing strip prior to evacuation, we will meet our members at the exact point of illness or injury and evacuate them to their home country hospital of choice. Our ability to diagnose medical and security emergencies over the phone allows us to make immediate decisions regarding the safety of our members.

Deployable Paramedics: We have the ability to send our on-staff, English-speaking paramedics nearly anywhere in the world to manage a member's care and serve as their bedside advocate if the situation requires.

Johns Hopkins Medicine: All GR operations receive medical oversight from the Special Operations Division of Johns Hopkins Medicine, the same partnership utilized by the United States Secret Service. Such oversight provides an added layer of expertise should our critical care paramedics or on-staff physicians require an additional opinion.

Upgrade to Include Security Coverage: If Global Rescue determines that a member is in danger of imminent grievous bodily harm, we will provide services for a member's transport from their location to his or her home country. Examples of security emergencies include civil unrest, terrorism and unpredicted natural disasters.

Evacuation Triggers:

Triggers for Medical Evacuation with Field Rescue

1. Member is 100 miles or further from home; and
2. Member has a medical condition that requires inpatient hospitalization

Triggers for Security Extraction with Field Rescue (Medical + Security Membership)

1. Member is 100 miles or further from home; and
2. Member
 - a. Is in a country that has a government declaration to leave; or
 - b. Has been declared persona non grata; or
 - c. Is in danger of imminent grievous bodily harm (natural disaster, terrorist attack, civil unrest, etc.)

IMPORTANT:

- If a GR member experiences an emergency of any nature, including, but not limited to, a medical or security emergency, **THE MEMBER SHOULD CALL GLOBAL RESCUE (+1-617-459-4200) AT THE TIME OF THE EMERGENCY.**
- Clients between the ages of 75-85 are required to have an Extended Plan form approved by GR physicians prior to enrolling. All clients between these ages can be directed to Chris Palmieri (cpalmieri@globalrescue.com) for assistance.
- Global Rescue does not offer coverage to individuals traveling to the Arctic (above the 80th parallel North) or Antarctic (below the 60th parallel South).
- Global Rescue places no restrictions on activity or elevation.

WAYS TO ENROLL CLIENTS:

- Direct clients to <https://globalrescue.com/ashlinhaddeninsurance/index.html>
Membership will automatically be tracked to your account when a client enrolls through this portal.
- Direct clients to call Global Rescue at +1-617-459-4200 to speak with our member services team. Request the client to inform member services that they "HEARD OF GLOBAL RESCUE" through Ashlin Hadden Insurance.